



Island *Mack* Truck Sales Ltd.

2213 McCULLOUGH RD., NANAIMO, B.C. V9S 4M7 (604) 758-0185 FAX 758-2443

May 10, 1996

Mr. Gord Coyne
B & F Manufacturing Ltd.
114 Bowlsby Street
Nanaimo, B.C.

Dear Sir,

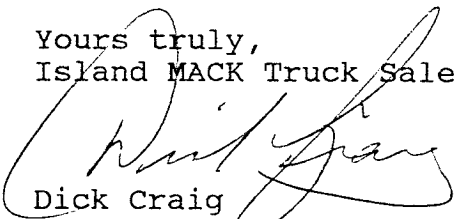
As per our recent conversation regarding our satisfaction with your Quadra-Jet Model 200 Parts Washer. I can assure you we are extremely satisfied with it's performance. Breakdowns have been non-existent and it's availability is 100 percent.

My past experience with your machines at other operations has been the same.

We feel that having your washer is a great labour saving device in our shop. For example we feel we gain one hour on every Roadranger or Mack Multispeed transmission we rebuild and one to two hours on every engine rebuild we do. There are numerous other jobs we do that the ability to stack a variety of parts in the tray and let them wash while the technician carries on with the repair is a great savings in time.

I would hate to go back to the old way, and I am pleased to recommend your machines to anyone who may inquire.

Yours truly,
Island MACK Truck Sales Ltd.



Dick Craig
Service Manager

JP/hs